



To: Our Valued Driveway Customers  
RE: Inclement Weather Policy  
Date: January 22, 2017

It is our intention to provide you, our valued driveway customers, excellent, reliable trash and recycling service. Unfortunately, New England weather can alter our plans from time to time. To avoid confusion or concern, we wanted to share with you our operating procedures during inclement weather.

Your driveway must be clear of all snow, ice and slush for our trucks to safely enter your driveway. It is your responsibility to clear any accumulation by 7am on your day of service.

If it is not possible to clear snow, you have the option to:

- 1) Leave your barrels at the end of your driveway (at the curb) and they will be serviced like a regular curbside collection.
- 2) Forego service for that week and extra trash/recycling will be picked up on your next scheduled date of service (the following week.)

For service updates and announcements, please join our email distribution list at <https://mrtrashman.com/contact/>. Immediate announcements are also posted to <https://www.facebook.com/MrTrashman/>.

As always, we appreciate your understanding and our desire to keep our drivers safe and your property protected. If you have any questions, feel free to reach me at [trashmaninfo@gmail.com](mailto:trashmaninfo@gmail.com).

Thank you for your continued business and trust.

Sincerely,

Patrick Norris  
Owner, Mr. Trashman